

News release

The global pandemic and remote working has increased the need for law firms to standardise document creation, new industry research says.



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A new industry whitepaper from BigHand, featuring commentary from several law firm experts, has highlighted the need for firms to standardise document creation and assess document tools in the current climate.

Published today, the whitepaper looks at the evolving process of legal document creation and the various challenges and opportunities presented to law firms while remote working and reduced staffing levels remain in place and are set to continue, in some form, in the future.

Law firms and legal organisations quoted include Cozen O'Connor, Osborne Clarke, Gould and Ratner, Katten Muchin Rosenman, the Document Excellence Group and the Association of Legal Administrators.

Topics that the whitepaper covers include:

- The impact of remote working on document creation and productivity levels
- Document security implications, going paperless, and how to tackle these
- Why firms should be wary of lawyers attempting more administrative work on documents from home
- If law firms will use this time as an opportunity to modernise their processes for longer-term success

Briana McCrory, Group Marketing Director at BigHand comments, "Document creation is a fundamental element of any law firms service delivery. We wanted to assess how the market has adapted in light of COVID-19 and remote working, and reached out to our clients and partners to provide insight into the impact on their firm's document creation as well as speaking to our own experts at BigHand who work closely with clients on these challenges. As a result, the whitepaper is a valuable education piece



to any law firm leaders looking to maintain high quality documents and service levels in these times.”

View the full whitepaper on BigHand's website here: www.bighand.com/en-gb/resources/whitepapers/legal-document-creation-in-the-new-post-pandemic-age/

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